



LIMITED DOOR AND FRAME WARRANTY

EDGEWATER DOOR warrants all its doors and frames set forth herein to be of good material and workmanship and to be free of defects which would render said doors or frames unserviceable or unfit for their ordinary, recommended use for the designated time, except as otherwise set forth in this warranty.

EDGEWATER DOOR shall have no liability under this warranty or under any implied warranties unless such doors and frames have been handled, stored, finished, installed, and maintained in accordance with "HANDLING, JOB FINISHING AND INSTALLATION INSTRUCTIONS."

Any claims in connection with our warranty must be submitted in writing upon discovery. All doors and frames must be inspected prior to installation, and installation of factory finished doors and frames shall constitute acceptance of the factory finish.

Any **EDGEWATER DOOR** produced doors or frames claimed to be defective within the meaning of this warranty, **MUST BE CHECKED BY AN AUTHORIZED REPRESENTATIVE OF THE COMPANY.**

If a claim for defective merchandise is found to be valid within the meaning of this warranty, **EDGEWATER DOOR** will either (1) repair it or (2) replace with an identical unit, or (3) refund the purchase price, at the option of **EDGEWATER DOOR**. No liability whatsoever shall be attached until the product involved has been paid for in full.

WARRANTY PERIOD

Doors and frames are guaranteed for the life of the product against corrosion induced failure and for a period of ten (10) calendar years after the date of purchase against defects. Factory finishes are only warranted for a period of (1) one year.

All time periods commence as of factory ship date.

CONDITIONS AND EXCEPTIONS

Under no circumstances will **EDGEWATER DOOR** be liable for the following: (a) Failures not reported within the applicable warranty period; (b) Failures or damage due to accidents, abnormal conditions, negligence, abuse or improper installation; (c) Losses, costs, expenses, liabilities, and damages, including but without limitation to, loss of use or profits, damage to persons or property, and all other special or consequential damages, whether direct or indirect.

TOLERANCES

1. Size tolerance: thickness $\pm 1/16''$: length $\pm 1/8''$: widths $\pm 1/16''$.
2. Squareness tolerance: diagonal measurement difference shall not exceed $1/8''$
3. Factory hardware preparation tolerance: $\pm 1/16''$ tolerance will be allowed on all hardware preps.
4. Stile, rail, and core show-through (telegraphing) on doors and frames shall not be considered a defect unless the faces vary from a true plane more than .010's of an inch in any 3" span.
5. Warp shall not be considered a defect unless it exceeds $1/4''$ in the plane of the door itself when measured in a section not exceeding 3-6 x 7-0. "Warp" is any distortion in the door itself and does not refer to the relationship of the door to the frame or jamb in which it is hung. The term "warp" shall include bow, cup, and twist. In measuring the amount of warp present in a door, the following method shall be used; bow, cup and twist shall be measured by placing a straight edge, taut wire, or string on the suspected concave face of the door at any angle (i.e., horizontally, vertically, diagonally) with the door in its installed position. The measurement of the bow, cup and twist shall be made at the point of maximum distance between the bottom of the straight edge, taut wire or string and the face of the door.
6. Thermal bow and expansion may occur when opposing sides of a door are exposed to extreme variations in climate conditions. Typical examples are:
 - A. Doors with direct exposure to the sun. Light colored finishes are recommended as opposed to dark finishes which increase the risk of thermal bow or expansion.
 - B. Exterior doors opening to or from heated spaces in northern climates.

Thermal bow and/or expansion is a temporary condition and not a defect therefore not subject to the measurement for warp.

ADDITIONAL EXCLUSIONS:

1. There is no warranty for the appearance of field finished doors and frames.



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- 2. This warranty does not cover:
 - A. Doors with cutouts for vision lights and/or louvers, with less than 5" to any edge of the door.
 - B. Doors having less than 5" between cutouts for vision lights, louvers, unit locks, closers and/or other hardware cutouts.
 - C. Any FRP deterioration due to ultra-violet exposure caused by failure to protect and seal all exposed surfaces of the door and the continued proper maintenance of these surfaces.
 - D. The appearance of high gloss paint.
 - E. Doors 7'-6" and under with less than 3 hinges or pivots and doors over 7'-6" with less than 4 hinges or pivots.
 - F. Repairs or replacements made without prior written consent from manufacturer.
 - G. Normal wear and tear including wear through the finish, or doors deteriorating for reasons other than material and workmanship of the door itself.
 - H. Hairline splits in the resin welded frame face seams are not considered a defect.
 - I. Doors with dissimilar faces.

6. If doors and frames are furnished factory primed only, they are primed with a water base primer. This is a prime coat only and still needs a field applied topcoat. The primer may be top coated with a water base, enamel, or polyurethane paint. Consult with your local paint supplier regarding the best topcoat to use given your application. Epoxy paints are not recommended. Follow paint manufacturer's instructions.

7. Before finishing, remove handling marks, and any foreign substances, which may have accumulated on the material during shipping and installation. All doors and frames must be thoroughly sanded completely, using an automotive grade wet/dry sandpaper. Wipe surfaces clean before applying finish. Failure to perform these steps may result in a blotchy appearance to the finish or poor paint adhesion. Sanding and finishing should be done in a horizontal position.

8. Installer shall use all means necessary to protect doors from damage prior to, during and after installation. All damaged doors shall be repaired or replaced by Contractor at no cost to Owner.

Installation of factory finished doors shall constitute acceptance of finish color and appearance.

HANDLING, STORING, JOB FINISHING AND INSTALLATION INSTRUCTIONS.

- 1. Handle with clean gloves and do not drag doors and frames across one another or across other surfaces.
- 2. Store per ANSI standard HMMA-840 which states:
 - 1) Store all materials in dry area, under cover.
 - 2) Do not use non-vented plastic or canvas.
 - 3) Store doors and frames in an upright position.
 - 4) Place no more than 5 doors or welded frames in a group.
 - 5) Place all material on planking or blocking at least 4" off ground, 2" off paved area or floor slab.
 - 6) Provide at least 1/4" between all units for circulation of air.
- 3. The utility or structural strength of the door must not be impaired in fitting of the door, the application of hardware, or cutting or altering the door for lights, louvers, panels, or any other special details.
- 4. Doors should be installed with 1/8" clearance at head and each side.
- 5. When vision lights, louvers, hardware etc. are installed in exterior doors, an appropriate sealant should be used to ensure no moisture penetration to the core.

Edgewater Door will have no liability under this warranty unless the doors and frames have been handled, stored, finished, installed, and maintained in accordance with the manufacturer's recommendations. This warranty does not extend to failure caused by physical abuse, issue, or improper installation.

WARRANTY PROVISIONS ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PURPOSE OR ANY OTHER WARRANTY OF MERCHANTABILITY.

Purchaser: _____

Name of Installation: _____

Address: _____

City: _____

Zip: _____

Order No.: _____ Date Shipped: _____

Date Installed: _____ No. of Doors: _____

By: _____

EDGEWATER DOOR COMPANY
Limited warranty for FRP doors and frames